



TERMS AND CONDITIONS FOR BUTCHERY/BAKERY CLASS

- All classes private or group bookings are made up of 6 – 12 people at our Union Street branch in London, SE1 0LR.
- Please email us at events@macellaio.com or call us on 020 3848 0529 regarding bookings and to discuss availability for group bookings.
- For any changes to bookings you must give us at least 14 days' notice as *bookings cannot be changed within 14 days of the class date*.
- If you are booking on behalf of someone else, please ensure the recipient is available for the date booked and they are aware of the terms and conditions.
- Any bookings for either a Butchery or Bakery Masterclass made for less than 6 people will be put on our waiting list for suitable timings and dates, subject to availability.
- For any group bookings exceeding 12 people, please contact us and we will do our best to accommodate as we cannot guarantee availability.
- If you need to re-book for any reason, please let us know and we will do our best to put you on a waiting list in order to re-book your space/s if and when necessary.
- If for any reason, we are unable to re-book your space/s you are welcome to send someone in your place/s.
- The Macellaio RC Butchery Class vouchers are £90 each. The Macellaio RC Bakery Class vouchers are £70 each.
- One Butchery or one Bakery Class voucher admits one person to our Macellaio RC Butchery or Bakery Classes, dates are subject to availability.
- The Butchery or Bakery Class vouchers are valid for 12 months from date of purchase.
- The recipient of the voucher is required to book their class before the expiration date; the class itself can take place after the expiry date.
- Once the voucher has expired it is unredeemable.
- All bookings made and vouchers sold are non-refundable or exchangeable. Butchery and Bakery Classes are for over 18's only.
- To view availability please call us on 020 3848 0529 regarding bookings.
- The valid voucher must be presented before class.
- Our classes are in high demand and often get booked up quickly, if you would like to book a specific date we recommend either emailing us or calling to check the date and booking over the phone as we cannot guarantee availability when redeeming vouchers.
- Butchery or Bakery Class Vouchers will be dispatched to you, you can bring an electronic copy or a printed version before class.
- For any urgent bookings or special provisions, if you let us know immediately we can send a voucher via email for you to print off yourself.
- Any orders made after 3.00pm will be processed the next working day.
- Any equipment and protective clothing will be provided where necessary.
- Any protective clothing supplied must be worn. We reserve the right to refuse participation in the class of anyone not wearing the protective clothing.
- We reserve the right to or adapt the format of the classes at any time. We reserve the right to cancel any class at any time. In the unfortunate event of this being necessary, we will do our best to contact you at the earliest opportunity to inform you and you will be offered the choice of an alternative date or a full refund. We reserve the right to refuse participation in the Butchery or Bakery Class of anyone who we believe to be under the influence of drugs or alcohol.

For any other information, you can email us at events@macellaio.com or call us 020 3848 0529.

If for any reason, you reach the answer phone, please leave a message and we will return your call during office hours of Monday to Friday 9am – 5pm.

We accept all major debit/credit cards.